

Dear Residents, Families and Friends,

July 2020

We are sharing information that we are implementing visits at Weston Gardens Retirement Residence starting on July 6th, 2020. The directives from the provincial government for reopening retirement homes to visitors require all residents to have copies of the following protocols.

This cover letter is a summary of the policy's highlights. In order for the family visitor policy to succeed, this document must be read in its entirety in order for you to fully understand and comply with the requirements for the health and safety of our residents and staff.

As always, thank you for your patience, understanding and cooperation as we continue moving forward with the measured reopening of our residence.

**New COVID-19 Protocols for Visitors**

Below, we have outlined the key aspects of the new visitor policy for Weston Gardens Retirement Residence that we ask that you review. This policy is guided by current ministry requirements per Directive #3 and the MSAA Reopening Retirement Homes (July 22, 2020) policy document.

**Prior to Visits**

July 6th, 2020, Weston Gardens Retirement Residence began a gradual, phased approach to resuming visits outlined by the Chief Medical Officer of Ontario.

Designated outdoor visiting spaces are being used in our parking area under the front canopy. \*\*Special arrangements will be made for residents who may be bedridden or unable to leave their suite.

Visiting days will be Monday, Tuesday, Wednesday and Thursday (If a day may be inclement due to weather the Friday will be the rescheduled day) Each day a floor will be assigned:

Monday 2<sup>nd</sup> floor residents.....Tuesday, 3<sup>rd</sup> floor residents  
Wednesday, 4<sup>th</sup> floor residents.....Thursday, 5<sup>th</sup> floor residents

Times will be as follows: AM 9:00-9:25, 9:30-9:55, 10:00-10:25, 10:30-10:55. Then PM 01:00-1:25, 1:30-1:55, 2:00-2:25, 2:30-2:55, 3:00-3:25, 3:30-3:55.

### **What to Remember About Visits**

**Visits will be with two family visitors per resident. (If you want to Zoom call or Facetime during the visit that is encouraged). Families MUST organize themselves on this to be truly fair with everyone involved or visits could be discontinued for the visitor or resident.**

**A visit MUST be booked by the visitor through our Director of Recreation Karen Myall preferably by email at [karen@westongardens.ca](mailto:karen@westongardens.ca) or phone 416-241-1113 Ext. #6110**

**Visits can only be arranged with residents who are NOT in isolation.**

**Visits will be time-limited to 25 minutes each, with one (1) visit per week per resident to allow the residence to accommodate all requests for visits and cleaning protocols.**

**Each visitor must pass a symptom screening tool and temperature check prior to every visit and must arrive 15 minutes prior to their appointments to complete the screening test.**

**Visitors must always maintain physical distancing requirements.**

**All visitors must follow the residence's established infection and prevention control protocols (IPAC).**

**Visitors are responsible for bringing their own masks and must wear it at all times. Residents must also wear a mask at all times.**

**Visitors are required to bring their own lawn/camping chair for the visit.**

**Failing to comply with the residence's policies could result in the discontinuation of visits for the visitor**

**For the health and safety of our residents and staff members, we reserve the right, at all times, to amend this policy as necessary based on the conditions at that time. Some services may be terminated, suspended, or adjusted depending on the circumstances.**

**Thank you for your continued understanding and patience as we navigate these new changes together. Please reach out to Karen Myall our Director of Recreation if you have any questions or concerns on the visiting.**

**We are look forward to safely welcoming visitors back to our residences.**